



February 17, 2009

Mary L. Gerdts
CEO & President
POST Integrations, Inc.

Thank you Mary and your entire Team for the professionalism and service that IHR has realized as a result of switching to POST Integration!

The conversion schedule and the amount of investment in time and effort that both Steve and Laura put into the process clearly shows that care and the importance that - you personally and your team - place on the customer such as IHR. As we have spoken before that my vision for this relationship is one where we are true partners bringing our collective strengths to make our guests' experience superb. You and your team have met and exceeded my expectations and for that I thank you.

IHR is very pleased to partner with POST and long forward to a long term relationship. As we continue to grow, we know that the commitment that you place on this partnership grows in value as well.

Mary, please feel free to share this letter with your staff and also with any potential new customers.

Thank you again!

Sincerely,

Joseph A. Klam

Joseph A. Klam
EVP – Hotel Finance
Interstate Hotels & Resorts